**FAQ’s**

**WHAT FOOD / DRINK DO YOU SELL?**

Though we consider ourselves quite the alternative cinema, we have a fairly standard selection of drinks & food: soft drinks, water, popcorn, chocolate, cold savoury snacks, ice cream etc. We do not sell Hot Dogs or Nachos (they may taste amazing, but they don’t).

**WHAT FOOD AM I ALLOWED TO BRING?**

If you’re packing some snacks, make sure whatever you bring won’t emit those smells around you. Hot, smelly or nasty foods is a bad, no-go.

**GIANT BAGS OF DORITOS ARE SUPER LOUD, SO THEY’RE NO. SANDWICHES ARE SOFT AND QUIET, AS THEY’RE FINE. JUST MAKE SURE YOU DON’T DROP YOUR PB&J SANDWICH MID-MORNING AS IT’LL CAUSE QUITE A BIT OF NOISE.**

**WHAT DRINKS AM I ALLOWED TO BRING?**

The only drink you are not permitted to bring on site is alcohol as that would be in breach of our license. If you do bring alcohol on site, it will be confiscated and you may be asked to leave — and nobody wants that.

**BUT IF YOU WANT TO BRING SOMETHING SUCH AS WATER, SMALL BOTTLES OF POP, ENERGY DRINKS—THOSE ARE TOTALLY FINE.**

**IS YOUR BAR OPEN ALL NIGHT?**

No it’s not. Some of our All-Night Marathons have late licences, but not all of them (Kensington Council only allows a handful of applications for these a year). If you pop us an email we’ll happily let you know if there is a late licence or not for your All-Nighter.

**DO I HAVE TO WEAR PYJAMAS AT YOUR PYJAMA PARTIES / ALL-NIGHTERS?**

No, not at all, but we do advise dressing as comfortably as possible as you’ll be sitting in a cinema screen for 15-20 hours (or 21 hours if you’re brave enough for the ultimate(ly Easter) Fettle Marathon!).

**IF YOU’RE WOBBLY, YOU’LL BE THE ONLY PERSON IN THE CINEMA, DON’T BE. THE MAJORITY OF PEOPLE AT THE PYJAMA PARTIES WEAR PYJAMAS.**

Basingly pyjamas are ace and comfy so feel free to wear them no matter the All-Nighter theme.

**CAN I BRING BLANKETS & PILLOWS?**

You’re welcome to bring a blanket & a pillow to make yourself a little more comfortable, but please leave the king-sized duvet and suite of pillows at home.

**YOU’LL HAVE PEOPLE SITTING ON THE OTHER SIDE OF YOU WHO, IF THEY AREN’T YOUR FRIENDS, MAY NOT APRECIATE BEING SUMPSED BY YOUR WOOLY COMFORTABLE BEDROOM.**

So be sure whatever you pack is big enough just for you.

**WHAT ORDER WILL THE FILMS SCREEN IN?**

They usually screen in the order they’re listed on our website — on occasion that may change, but we aim to have final/final running order & schedule published the week before the event so do check back.

**HOW LONG ARE THE BREAKS BETWEEN FILMS?**

Usually about 10 – 15 minutes.

**WHEN WILL THE MARATHON END?**

The end-time of the marathon will be posted on the website once the schedule has been finalised.

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**HOUSE RULES**

**RESPECT fellow CINEMA-GOERS**

We know you’re probably here with your bestest pals and you super excited for the night ahead, but we’d really appreciate it if you shut the oh-no-whilst-a-film-is-on.

**WE KNOW YOU MEAN HARM, AND YOU MAY HAVE SEEN THE FILM 100 TIMES, BUT THE PERSON IN FRONT OF YOU MAY NOT HAVE AND YOUR TALKING MAY BE RUINING THEIR EXPERIENCE.**

**RESPECT THE STAFF**

They’re here for you, they’re here to do your bidding and clean up and serve throughout the night. Some of them don’t even get to watch the films on the shift. They need a lot of love too. They also love to receive compliments.

**LATE ARRIVALS**

Once the first film has started our Duty Manager reserves the right to refuse admission — our licence also prohibits any admissions after midnight, so make sure you plan ahead so you can arrive in good time.

**There will be no refunds issued to those who are refused admission due to arriving late.**

**REPORTING ON-SITE ISSUES**

Whether there’s a technical problem; you’re too hot/cold; or another customer is being disrespectful to you or those around you, PLEASE INFORM THE ON-SITE STAFF AT ONCE. If you don’t, we will not get the message until the following day. The people who manage the actual venue are at home, asleep, and our complaints go unheeded until the too late.

**NO PHONES.**

It may be an all-night marathon, and the atmosphere a little more festive than a regular film screening, but this rule still applies.

Please refrain from using them to text / tweet / Facebook on the world / take photos of the cinema screen / take photos of you and your friends whilst the film is on.

**THREE STRIKE POLICY**

If our ushers have to speak to you three times, or customers complain about you three times, you will be escorted from the cinema with NO REFUNDS and NO SYMPATHY. We’re in this together people – let’s all play nice and be respectful to make sure everyone here has a great time.

**NO CIGARETTES.**

Yes, we understand they are welcome in many venues around the city but, sadly, not ours. The vapours prove distracting to those around you, so we ask that you kindly take your e-Cigarette and “vape” in the bar area rather than the screen.

**STICK AROUND**

At the end of every All Nighter, we gather everyone outside (or in the screen if it’s cold and rainy) for a Survival Photo, which will be posted on our Facebook Page the following week (usually on the Wednesday).

**HAVE A GREAT TIME**

This isn’t a rule, though we do hope you love the films and the atmosphere and continue to support us in marathons and beyond!

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**TIPS**

**Bring Comfortable Clothes** — make sure you bring comfortable clothes!

**Bring a Toothbrush** — trust us. Nothing works better at giving you a nice little pep in your step at 4am than a quick brushing of your teeth.

**Stay Hydrated** — water is your friend and the key to staying alert throughout the night.

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**Treat Is Your Friend** — bring a couple of pieces of fruit with you to help with the little mid-movie energy boost which won’t leave you cracking down after the film (though do have chocolate on hand too as it’s awesome and fattens great!)

**Take A Walk Between Films** — your body will appreciate you stretching your legs between films.